



IDL Internet

Dialup - ADSL - Wireless Broadband

Your local choice!

1/4 Callistemon Close, Warabrook.

PO Box 279, IIRMC, NSW, 2310.

Phone: (02) 4940 6777

Fax: (02) 4940 6778

ARN: 53 076 582 280

Critical Information Summary

Hunter Wide Business Grade Fixed Wireless Broadband

Information About The Service

IDL owns and operates a Business Grade Fixed Wireless Broadband network consisting of some 30 towers covering as far South as Toronto, Warners Bay, Wallsend, Newcastle, Hexham, Thornton, Maitland, Rutherford, Pokolbin, Mt Thorley all the way north to Singleton and much more.

With speeds up to 100Mbps available right now it's perfect for Business

When your allowance is reached excess data charges will apply.

Bundling

N/A.

Mandatory Components

A land line is not required. You will require a router/modem for this service. The monthly fee does not include the cost for a modem/router but you may purchase one from us at an additional cost. Please contact us for further information.

Minimum Term

This Service is available with a minimum term of 12months or 24months.

Important Conditions

This service may not be available at your location. Please go to our website www.idl.net.au or call us to find out if you can be connected to this service at your location.

Information About Pricing

Plan	Monthly Plan	Included Downloads	Included Uploads	Minimum Cost 12mth Contract (including \$495 connection fee)	Minimum Cost 24mth Contract (Including \$395 connection fee)
Bronze	\$ 195.00	20 Gb	20 Gb	\$2,835.00	\$5,075.00
Silver	\$ 295.00	40 Gb	40 Gb	\$4,035.00	\$7,475.00
Gold	\$ 395.00	80 Gb	80 Gb	\$5,235.00	\$9,875.00
Platinum	\$ 495.00	150 Gb	150 Gb	\$6,435.00	\$12,275.00
Rhodium	\$ 595.00	200 Gb	200 Gb	\$7,635.00	\$14,675.00
Unlimited	\$ 990.00	n/a	n/a	\$12,375.00	\$24,155.00

Maximum Monthly Charge

The maximum monthly charge depends on if your allowance is exceeded. Excess data charges will apply. Please see extra data charges under 'Unit Pricing Information'.

Early Termination Charges.

If you cancel your service prior to the end of your contract term you will incur early termination charges. These are calculated by multiplying the number of outstanding contract months times the minimum monthly contract charge.

Unit Pricing Information

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Plan	Included Downloads/Uploads	Monthly Plan	Extra Data	1GB cost under 12mth/24 contract
Bronze	20Gb/20Gb	\$ 195.00	\$ 10 per Gb	\$9.75
Silver	40Gb/40Gb	\$ 295.00	\$ 9 per Gb	\$7.38
Gold	80Gb/80Gb	\$ 395.00	\$ 8 per Gb	\$4.94
Platinum	150Gb/150Gb	\$ 495.00	\$ 7 per Gb	\$3.30
Rhodium	200Gb/200Gb	\$ 595.00	\$ 5 per Gb	\$2.98
Unlimited	n/a	\$ 990.00	n/a	n/a

Set Up Fees

Connection Fee	Connection Type	Contract Period
\$395.00	Business MAX Only	24 Months (Minimum cost over 24 months is \$5075.00)
\$495.00	Business MAX Only	12 Months (Minimum cost over 12 months is \$2835.00)

Other Information

n/a

Usage Information

You can monitor your usage at www.idl.net.au or by calling us on 02 4940 6777

Equiries, feedback and complaints.

We are committed to providing you with excellent service. Please contact us by calling 902 0 4940 6777 or by sending an email to helpdesk@idl.net.au if you have any questions, or would like to give feedback or complain.

Telecommunications Industry Ombudsman

We encourage you to always contact us first if you experience any problem or are unhappy. We will do our best to solve your problem during our first contact.

Your can contact the TIO as follows:

Phone : 1800 062 058

Fax: 1 800 630 614

Online: <http://www.tio.com.au/making-a-complaint>.

This is a summary only. Please contact us for further information or visit our website for full Terms and Conditions. Summary valid as of February 2014